

Park Lane Surgery



The Friends and Family Test

...Likely to Recommend



Thank you for those who have taken the time to complete the Friends and Family test.

Please find results below.

Response for March:
1

Total responses overall:
816

Response for April

Response option Responses Percentage:

1- Extremely Likely	1	100%
2- Likely	0	0%
3- Neither Likely nor Unlikely	0	0%
4- Unlikely	0	0%
5- Extremely Unlikely	0	0%
6- Don't Know	0	0%

If you would like to take part, please complete the questionnaire when visiting the Surgery or Online.

Some comments that were made in April.

- I havent got a question, but I wanted to tell you how great one of your colleagues is. My daughter (Emilia Page 07/08/2016) has been prescribed medication by her consultant at Southend Hospital with quite a complicated weaning regime. Shard (apologies if I am spelling that wrong) has been so hopeful in this process, calling when they said they will, helping to locate the medicine when many pharmacies are out of stock, giving great advice and generally going above the usual I have experienced elsewhere before moving to Park Lane Surgery. Thank you so much Shard, you are the best.