

The Friends and Family Test

...Likely to Recommend

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Thank you for those who have taken the time to complete the Friends and Family test.

Please find results below.

Response for March: 5

Total responses overall: 821

Response for May

Response option Responses Percentage:

1-	Extremely Likely	5	100%
2-	Likely	0	0%
3-	Neither Likely nor Unlikely	0	0%
4-	Unlikely	0	0%
5-	Extremely Unlikely	0	0%
6-	Don't Know	0	0%

If you would like to take part, please complete the questionnaire when visiting the Surgery or Online.

Some comments that were made in May.

- Thank you for your email and support.
- Quality service
- I am so grateful to you for supporting my application for a blue badge. A reception told me that when it was typed. I would be contacted, and I could collect it. This happened twice but on the second attempt, I was told that they were two weeks behind with their work. That is why i waited two weeks before visiting the surgery by which time the letter had already been posted. Although i would not use the badge every day there are times when it would be valuable.