

Park Lane Surgery



The Friends and Family Test

...Likely to Recommend



Thank you for those who have taken the time to complete the Friends and Family test.

Please find results below.

Response for March:
5

Total responses overall:
821

Response for May

Response option Responses Percentage:

1- Extremely Likely	5	100%
2- Likely	0	0%
3- Neither Likely nor Unlikely	0	0%
4- Unlikely	0	0%
5- Extremely Unlikely	0	0%
6- Don't Know	0	0%

If you would like to take part, please complete the questionnaire when visiting the Surgery or Online.

Some comments that were made in May.

- Thank you for your email and support.
- Quality service
- I am so grateful to you for supporting my application for a blue badge. A reception told me that when it was typed. I would be contacted, and I could collect it. This happened twice but on the second attempt, I was told that they were two weeks behind with their work. That is why i waited two weeks before visiting the surgery by which time the letter had already been posted. Although i would not use the badge every day there are times when it would be valuable.