

# Park Lane Surgery



## The Friends and Family Test

...Likely to Recommend



Thank you for those who have taken the time to complete the Friends and Family test.

Please find results below.

Response for Sept:  
10

Total responses overall:  
672

### Response for October

#### Response option Responses Percentage:

1- Extremely Likely	10	100%
2- Likely	0	0%
3- Neither Likely nor Unlikely	0	0%
4- Unlikely	0	0%
5- Extremely Unlikely	0	0%
6- Don't Know	0	0%

If you would like to take part, please complete the questionnaire when visiting the Surgery or Online.

### Some comments that were made in October

- I was extremely when I called on Wednesday at around 5.30pm. Thank you for the Professionalism of your receptionist and the duty doctor who phoned me back to make sure I was ok and for arranging a prescription quickly
- Please pass my thanks to Laura for taking the trouble to message re the above.