

# Park Lane Surgery



## The Friends and Family Test

...Likely to Recommend



Thank you for those who have taken the time to complete the Friends and Family test.

Please find results below.

Response for Dec:  
11

Total responses overall:  
690

### Response for December

#### Response option Responses Percentage:

|                                |    |      |
|--------------------------------|----|------|
| 1- Extremely Likely            | 11 | 100% |
| 2- Likely                      | 0  | 0%   |
| 3- Neither Likely nor Unlikely | 0  | 0%   |
| 4- Unlikely                    | 0  | 0%   |
| 5- Extremely Unlikely          | 0  | 0%   |
| 6- Don't Know                  | 0  | 0%   |

**If you would like to take part, please complete the questionnaire when visiting the Surgery or Online.**

### Some comments that were made in December

- Thank you so much for all your help and support during this difficult time.
- A small Taken of Thanks to you all for your great efforts in support of the practice, which continues to perform heroically for the local community - you are credit to the practice
- Thank you so much for keeping your telephone lines and doors open and for bring there for us