

# Park Lane Surgery



## The Friends and Family Test

...Likely to Recommend



Thank you for those who have taken the time to complete the Friends and Family test.

Please find results below.

Response for June:  
12

Total responses overall:  
722

### Response for June

#### Response option Responses Percentage:

1- Extremely Likely	12	100%
2- Likely	0	0%
3- Neither Likely nor Unlikely	0	0%
4- Unlikely	0	0%
5- Extremely Unlikely	0	0%
6- Don't Know	0	0%

**If you would like to take part, please complete the questionnaire when visiting the Surgery or Online.**

### Some comments that were made in June

- Thank you for the letter you sent to everyone yesterday regarding capacity at the surgery. I just wanted to say how sorry I was to read that you have had abuse from some patients. Everyone I have dealt with personally at the surgery, doctors, receptionists, and nurses have always been extremely pleasant accommodating, even under the pressure you are all facing at the current time.
- Just a little note to say thank you for the amazing job you all do every day.