

# Park Lane Surgery



## The Friends and Family Test

...Likely to Recommend



Thank you for those who have taken the time to complete the Friends and Family test.

Please find results below.

Response for September:  
4

Total responses overall:  
829

### Response for September

#### Response option Responses Percentage:

1- Extremely Likely	4	100%
2- Likely	0	0%
3- Neither Likely nor Unlikely	0	0%
4- Unlikely	0	0%
5- Extremely Unlikely	0	0%
6- Don't Know	0	0%

If you would like to take part, please complete the questionnaire when visiting the Surgery or Online.

### Some comments that were made in September.

- Staff are always helpful and friendly. Gp's are accommodating and take time to listen
- Friendly, helpful reception team. Thank you for your recent help.
- Really good surgery