

# Park Lane Surgery



## The Friends and Family Test

...Likely to Recommend



Thank you for those who have taken the time to complete the Friends and Family test.

Please find results below.

Response for September:  
2

Total responses overall:  
831

### Response for October

Response option Responses Percentage:

1- Extremely Likely	1	50%
2- Likely	0	0%
3- Neither Likely nor Unlikely	0	0%
4- Unlikely/Poor	1	50%
5- Extremely Unlikely	0	0%
6- Don't Know	0	0%

If you would like to take part, please complete the questionnaire when visiting the Surgery or Online.

### Some comments that were made in October.

- Just a token gesture of my appreciation for your hard work and dedication throughout the entire team. Enjoy! I love the NHS - It's There without fail whenever we need it. It's the greatest asset we have & with staff like