

Minutes of the Patients Participation Group (PPG)

19th June 2017 at 18:30

Present:-

Lesley Hutchinson

Alan Twaite

Caroline Fairhall

Anne Hallsworth

Vic Bodsworth

Christine Hill

Darren Smith

Helena Church

Neil Roberts

Ged Potter

Maggie Higginbotham

Dr Isabel Parkes - Partner of the Practise

Apologies: Sylvia Soar, Kathy Hall, Janet Dean and Sue Gaskin

3 – Update re Diabetes Self Help Group - Neil Roberts requested his item was brought to the top of the agenda as he had to leave early.

The Diabetes Self Help group has commenced and they have a core of 10 people. Early indications are good however, they would like to attract more people. Alan Twaite asked what the PPG could do to assist.

Lesley Hutchinson advised that Neil could put an article in the latest newsletter, which he agreed he would do. Lesley will also put a link to the group's website in it also.

Dr Parkes suggested they had a message on the waiting room tv screen. The notice boards around the waiting room could also be utilised (one notice is on the board as you enter the waiting room).

Alan suggested he talked to his 41 club (whose membership may have an interest in the subject) to see if they would like Neil to come and speak to them, to which Neil readily agreed. It was also suggested that the doctors could speak to patients and Lesley will speak to Catherine the nurse who

deals with the diabetic patients to make them aware of the group.

Dr Parkes also suggested a meeting of the Diabetes Self Help group could be held at Park Lane surgery.

1 – Minutes of AGM to be agreed.

The group confirmed they were a true reflection of the meeting.

Proposed by Christine Hill and Seconded by Ged Potter

2 – Update of news from Practice by Lesley Hutchinson.

NHS – Extended hours – 6.30 pm to 8pm and Saturday morning.

There are meetings being held between the 6 practices: Park Lane, Allestree, Mickleover, Maplin Street, Brook Medical, and Park Farm to discuss the practicalities of forming a Hub, working together in this area, to support the 25 extra hours that the NHS are demanding from April 2019. Park Lane would be liable for 3.5 hours a week. The extra hours will be operating from 3 of the 6 in the Hub and Park Lane may well be one of them. There may not be Doctors present, it could be advanced medical practitioners.

If something comes up between meetings that would be of interest to the PPG Lesley will send us an email.

The extended access is to meet health needs; for Park Farm that is the care of the elderly (a frailty clinic). Maybe a “Talking Points” on a Saturday too.

All this is under discussion between the 6 practises and there is funding available, so important that Park Lane is involved.

Dr Vyas replacement

There is no news of a replacement yet.

4 – Constitution amendment – clause 6

There was unanimous agreement to the amended clause 6, offered by Alan Twaite, so it has now been adopted as part of the constitution.

Proposed by Ged Potter

Seconded by Maggie Higginbotham

Alan Twaite also proposed that there should be a reception committee that would be the first point of call for patients with a concern. This was agreed and the following PPG members put their names forward :- Anne Hallsworth, Helena Church, Ged Potter and Maggie Higginbotham.

The official route would be a patient to call Park Lane reception and they would either direct them to the PPG email (which is to be set up) or a member of the reception group's telephone number if they didn't have access to the internet.

5 Neighbouring PPG communication

Alan Twaite advised he had received a communication from the Vice Chairman of Mickleover Medical Practice giving details of PPG practices in the North Derby area, which we are included. There is a National Association of Patient Participation groups (£60.00 to join). He will forward a copy to all members and would like your feedback to consider if it would be worthwhile us joining. There is a website you will be able to look at also.

Also, a member of the Mickleover PPG is a research co-ordinator at the Royal Derby who is willing to visit other PPG's to explain the work his department undertakes. It was agreed that Alan would explore the possibility further to possibly join in with other PPGs or consider presentation to a wider Park lane audience.

6 – Patient Survey – Lesley Hutchinson

When more information is available about the “Hub” a survey will be sent out to the patients. Lesley suggested October / November around the time of the flu clinics would be a good time for it.

7 – Talking Points – raised by Doctor Parkes

Talking Points is not involved in our area but may come under the extended access offer – see agenda item 2.

Talking Points gives direct assistance to elderly patients, or those needing special help with no red tape from Social Services. Meetings may well come to Park Lane. This comes under the Hub umbrella and the 6 practices are

Allestree Patient Participation Group

meeting to discuss. This is not profit making, but if no agreement reached there will be no funding.

AOB

There was no other business, however Dr. Parkes thanked the group for our support.

The meeting closed at 7.45pm

Caroline will send invitation for online meeting maker for first half of September on a Monday.