

Park Lane Surgery

PPG Meeting Thursday 2nd December 2021, 6:30pm

Written in this colour-Louis' report, in this colour Janet's extra detail for those not attending.

Attendees	Apologies
Janet Dean, Anne Hallsworth, Alan Twaite, Christine Hill, Neil Roberts, Sylvia Soar, Helena Church, M.Higginbottom	Caroline Fairhall, Sue Gaskin, Sara Beecroft, Ged Potter, Michael Flude Resignation of Kathy Hall

TOPIC	NOTES
1. Practice Update a. Staff Update:	<p>New GP to replace Dr Nichols retiring at the end of the year New GP is Dr Turner-2 and half sessions per week</p> <p>Also discussed our new nurse who has recently started – Liz Lewis – extensive nursing experience, dealing with acute issues similar to GP Prescribing –Nurse Practitioner, Full time, will really help alleviate some of the pressure on the GPs.</p> <p>And that the Secretary Linda is retiring at Christmas after 33years of service.</p> <p>ACTION: Janet to give gifts and Thankyou letters for Dr Nichols and Linda.</p>

<p>b. Building Changes</p> <p>i. Room split – room 3</p> <p>c. Patient Access</p> <p>i. New phone system</p> <p>ii. Footfall</p> <p>iii. Websites</p> <p>d. PCN / Additional Roles within Surgery:</p> <p>i. Physiotherapist</p> <p>ii. Pharmacist</p> <p>iii. Social Prescriber</p>	<p>Room 3 (Dr Kaye's room) split to create an additional clinical room to accommodate our new Nurse, Liz</p> <p>New phone system which allows call queuing for patients. Access our appointments via online system / website/ phone call –future proofing.</p> <p>Mentioned to allow access for patients to book some phone call appointments directly via online – these are now available.</p> <p>As a part of the Primary Care Network---Physiotherapist in surgery 3x a week = Nevin. Pharmacist available 5x a week = Ramsha. Social Prescriber = Sean Hedley, who will attend next PPG meeting</p> <p>All roles will help practitioners, e.g. Pharmacist complete medication reviews, can refer on, deal with discharge medication. Physiotherapist will be without referral to GP.</p> <p>Photos of personnel in waiting room?</p>
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<p>e. Flu Vaccination Statistics</p> <p>f. COVID Vaccination Statistics</p>	<p>6993 patients total:</p> <p>OVER 65 = 1570/1845 Vaccinated = 85% 50 – 65 = 848 / 1597 Vaccinated = 53% 18 – 50 = 172/310 Vaccinated = 55%</p> <p>Flu Vaccination to be promoted in January 2022</p> <p>5721 patients OVER 18</p> <p>1st COVID Given = 5326/5721 = 93% 2nd COVID Given = 5264/5721 = 92% Booster Given = 2992/5721 = 52%</p> <p>641/2992 = 21% of boosters done here</p>
<p>g. GP Patient Surgery Results</p>	<p>See Handout –see 2 attachments</p> <p>Excellent results. Park Lane Surgery is at least 2% above average on all questions. <i>You may wonder why PLS dipped below to another surgery re. getting to see your preferred Gp...the other surgery only has 1 GP-so always 100%!!</i></p>
<p>Any Other Business</p>	<ol style="list-style-type: none"> 1. Discussed PCR / lateral flow testing for symptomatic patients before attending surgery following a recent positive case which has since passed on to a member of our clinical staff. <i>All in agreement.</i> 2. Janet informed everyone re the EMAS Community Darley First Responder Scheme, backed by Park Lane surgery.

Next meeting 3rd March 2022