

Allestree Patient Participation Group

Park Lane Surgery

Minutes of the PPG (PPG)

17th September 2018

Present:-

Lesley Hutchinson

Christine Hill

Maggie Higginbotham

Neil Roberts

Alan Twaite

Caroline Fairhall

Sylvia Soar

Helena Church

Dr I Parkes – for part of the meeting

Apologies: Janet Dean, Gillian Reading, Anne Hallsworth, Vicki Price, Kathy Hall and Ged Potter

Resignations: Darren Smith, Vic Bodsworth, Felicity Stills and Bill Wilson

1 – The minutes of the previous meeting held 23rd July 2018 were agreed to be a true reflection of the meeting.

a) Matters arising – suggestions from Doctors how PPG can assist.

Dr Parkes is willing to do another melanoma awareness clinic in the Spring, perhaps February or March. The format being 15-minute appointments to be booked in advance for the morning. It was suggested that we held it on the same day as the “Four Avenues” event which takes place in Allestree. **Helena Church said she would find out when the next event was to take place**

Dr Parkes has also agreed to attend the next Darley Abbey “Keep Healthy in Winter” event if she is available on the 6th November.

Dr Nicholls suggested a men’s health awareness incorporating prostate cancer. After discussing the best format, it was suggested that the PPG help organise an event where the men would attend as a group and either Dr Nicholls or maybe an invited Consultant would address the group. It was suggested that the event could be advertised through the TV monitor in the waiting room, newsletter, Allestree Life magazine and SMS.

b) PPG participation at Ops meeting for the Hub.

Lesley has only recently started to attend these meetings since Park Lane surgery has been involved. She advised that there was a full agenda for the meetings covering all

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aspects of the running of the Hub. PPG groups had been involved previously when setting up the Hub. She felt that maybe once it became established, there may be an opportunity again for PPG involvement

- c) **Coat and hand bag hooks** have not yet been placed in toilet by entrance but are in the one situated in the corridor to the Doctor's consulting rooms.
- d) **Newsletter** Janet Dean has produced a newsletter covering PPG activities, Flu clinics, The Hub and a "Getting to know your surgery" which will be circulated shortly. Lesley needs to confirm details with Malcolm Gallon the "Care Coordinator" before sending out.

2 – Update from Lesley Hutchinson.

The Hub is running well, although only a few Park Lane patients have so far have taken the opportunity to use this facility. It will be offering more than straight forward appointments, with blood and smear tests, and dressing clinics

3 – Flu Clinic dates

The Flu clinic dates are: -

Wednesday 3rd October from 1:30 to 4:30 (Suggest being at surgery by 12:30 if helping)

Saturday 23rd November from 9 to 12:30 (Suggest being at surgery by 8:30 if helping)

Please would you email Caroline with your availability for these clinics.

It was suggested that if we are lucky enough to have several people volunteer that we could split the shifts.

Lesley stressed the importance of our patients having the flu jabs with the practice, and not with a local pharmacy, as this is an important revenue stream.

4) – PPG conference – no one from our PPG attended

5) – Proposed merger of the four CCG's has been approved

AOB

Diabetes Self Help group update.

Neil Roberts advised that the group are still running well with a core membership of 15. The group are experience good results; losing weight, reducing medication and improved blood sugar levels.

An email account has been set-up for the PPG group

The meeting closed at 8:00

The date of the next meeting will be Monday 19th November at 6:30pm