

Park Lane Surgery



The Friends and Family Test

...Likely to Recommend



Thank you for those who have taken the time to complete the Friends and Family test.

Please find results below.

Response for February:
4

Total responses overall:
857

Response for February

Response option Responses Percentage:

1- Extremely Likely	4	100%
2- Likely	0	0%
3- Neither Likely nor Unlikely	0	0%
4- Unlikely/Poor	0	0%
5- Extremely Unlikely	0	0%
6- Don't Know	0	0%

If you would like to take part, please complete the questionnaire when visiting the Surgery or Online.

Some comments that were made in February.

- The care and support we received from Dr Khaira was truly exceptional and very much the same as older people refer to when GPs knew everyone personally.
- I would like to add that your care has been brilliant for me and your receptionist has been very helpful to me so thank you.
- I just saw Gemma - Excellent support. It is a real shame you cannot book an appointment in person! What about older.