

# Park Lane Surgery



## The Friends and Family Test

...Likely to Recommend



Thank you for those who have taken the time to complete the Friends and Family test.

Please find results below.

Response for March:  
9

Total responses overall:  
866

### Response for March

#### Response option Responses Percentage:

1- Extremely Likely	7	80%
2- Likely	0	0%
3- Neither Likely nor Unlikely	0	0%
4- Unlikely/Poor	2	20%
5- Extremely Unlikely	0	0%
6- Don't Know	0	0%

If you would like to take part, please complete the questionnaire when visiting the Surgery or Online.

### Some comments that were made in March.

- Just a short note to express my appreciation to Jess, one of your receptionists. I think all the receptionists are great and do a valuable job.
- Great diabetic nurse really friendly and helpful
- Ted and I had our 8-week postnatal check and vaccinations today and I want to thank everyone especially Dr Ehekoba and Emily. Very friendly and professional