

Park Lane Surgery



The Friends and Family Test

...Likely to Recommend



Thank you for those who have taken the time to complete the Friends and Family test.

Please find results below.

Response for April:
3

Total responses overall:
869

Response for April

Response option Responses Percentage:

| | | |
|--------------------------------|---|-----|
| 1- Extremely Likely | 2 | 80% |
| 2- Likely | 0 | 0% |
| 3- Neither Likely nor Unlikely | 0 | 0% |
| 4- Unlikely/Poor | 0 | 0% |
| 5- Extremely Unlikely | 1 | 20% |
| 6- Don't Know | 0 | 0% |

If you would like to take part, please complete the questionnaire when visiting the Surgery or Online.

Some comments that were made in April.

- So grateful to visit the practice for my 6monthly check Thank you
- Yvonne was very kind and helpful and lovely lady