

Park Lane Surgery



The Friends and Family Test

...Likely to Recommend



Thank you for those who have taken the time to complete the Friends and Family test.

Please find results below.

Response for July:
3

Total responses overall:
877

Response for July

Response option Responses Percentage:

| | | |
|--------------------------------|---|------|
| 1- Extremely Likely | 1 | 100% |
| 2- Likely | 0 | 0% |
| 3- Neither Likely nor Unlikely | 0 | 0% |
| 4- Unlikely/Poor | 0 | 0% |
| 5- Extremely Unlikely | 0 | 0% |
| 6- Don't Know | 0 | 0% |

If you would like to take part, please complete the questionnaire when visiting the Surgery or Online.

Some comments that were made in July.

- Very understanding, good support very helpful
- Once again, I wish to thank you for all assistance in respect of my ongoing health issues and recovery.
- Very pleased with appointment today friendly staff.