

Park Lane Surgery

Dementia

Park Lane Surgery has become a Dementia Friendly registered practice.

Dementia Friends learn about dementia so they can help their community.

You can become a Dementia Friend by taking part in an online session and by watching an online video.

Visit: <https://www.dementiafriends.org.uk/>

Dementia Support Line: 0333 150 3456

Contact: alzheimers.org.uk/get-support/dementia-support-services

Alzheimer's Society

Dementia advisers are available on the phone seven days a week, providing information, advice and emotional support to anyone affected by dementia.

Dementia Friendly GP Practice

It is important that people with dementia can visit their GP and get the care and support they need.

GP's are key to providing a diagnosis, information, support, planning and ongoing management and reviews for people with dementia and their carers.

Alzheimer's Society is supporting GP surgeries to become a dementia friendly practice and Park Lane Surgery have pledged to support people affected by dementia with:

- Increasing dementia awareness and understanding for all practice staff
- Making appointments and using the GP telephone system and website
- Navigating the physical environment of the practice with dementia friendly signage and clear, uncluttered surgery
- Provided a dedicated dementia friendly consultation room
- Having systems in place to help remember to attend appointments
- Understanding the individual needs of affected by dementia, to enable them to express their concerns with their GP
- Working with patients and their carers to recall details of discussions regarding their care

By raising awareness of dementia in our practice, Park Lane Surgery will minimise these difficulties, providing the best possible service to our patients.

If you need extra support, please contact Alzheimer's Society's Support Service on: 0333 150 3456

Support Line Opening Hours:

Monday to Wednesday – 9am to 8pm

Thursday to Friday – 9am to 5pm

Saturday to Sunday – 10am to 4pm

*Call charges at standard local rate.