

Park Lane Surgery



The Friends and Family Test

...Likely to Recommend



Thank you for those who have taken the time to complete the Friends and Family test.

Please find results below.

Response for May:
85

Total responses overall:
1318

Response for May

Response option Responses Percentage:

1- Very Good	55	65%
2- Good	15	18%
3- Neither Likely nor poor	5	6%
4- Poor	7	8%
5- Very poor	2	2%
6- Don't Know	1	1%

If you would like to take part, please complete the questionnaire when visiting the Surgery or Online.

Some comments that were made in May.

- The nurse I saw yesterday was very good and thorough. Doctor's appointments are hard to come by, and I often feel like my own doctor.
- Dr Hawkins was excellent. Hardly any waiting time too
- Easy to park I only waited a few minutes for a nurse to give me my B12 injection and as usual friendly and courteous and book my next appointment making it very convenient. From my point of view, no need to change the service I receive.