

Park Lane Surgery



The Friends and Family Test

...Likely to Recommend



Thank you for those who have taken the time to complete the Friends and Family test.

Please find results below.

Response for June:
126

Total responses overall:
1444

Response for June

Response option Responses Percentage:

1- Very Good	83	65%
2- Good	31	25%
3- Neither Likely nor poor	5	4%
4- Poor	3	2%
5- Very poor	4	3%
6- Don't Know	1	1%

If you would like to take part, please complete the questionnaire when visiting the Surgery or Online.

Some comments that were made in June.

- Had to have some stitches out after a minor neck op, saw the nurse there more or less on time and all very good she cleaned and dressed it after told me what to do afterwards so yes, all good.
- Everyone is so nice and helpful, the nurse was nice and quick with my B12 injection that I have every 3 months and gave it perfectly
- Reception was helpful and nurse was amazing